DELTA DENTAL®

Coverage for in-progress orthodontic services – what you should know



Treatment in progress should be top of mind when changing dental benefits companies or beginning coverage

For eligible members who have started orthodontic treatment under a previous plan, they may be able to continue that coverage when they switch to a Delta Dental plan. How does it work?

Under the Delta Dental Coverage in Progress Orthodontic Services Rider, members can continue their benefit for treatment they started under a prior plan. Please note, the participant is required to have had prior dental coverage with an orthodontic benefit and no break in coverage. As long as the member remains eligible for coverage under their Delta Dental plan, their membership benefits will include orthodontic dental services including orthodontic pickup of treatment in progress (with payments made by the prior plan counted toward their lifetime maximum).

However, if the new member did not have prior orthodontic coverage, they would not be eligible for orthodontic treatment in progress received during the first 12 months of coverage. Delta Dental will only begin paying an orthodontic benefit if treatment is still ongoing after the first 12 months of coverage.

If treatment has not started prior to the effective date, coverage will begin when services begin. There is no waiting period if the orthodontic services start on or after the effective date of coverage.

For more information, please contact Delta Dental customer service at **800-335-8266**.